

CASE STUDY:

The Project

Hill-Rom Holdings is one of the leaders in the hospital equipment supply industry in the country and around the world. After the acquisition of several other medical equipment suppliers such as Welch Allyn and Mortara Instrument, Hill-Rom now has more than 70 office locations and service centers around the globe.

Their corporate head office based in Chicago, Illinois houses more than 120 employees. Several teams work in the Hill-Rom Headquarters to ensure consistent high quality and innovative healthcare products and a safe and efficient workplace for all of their employees.

The Situation

Their headquarters in Chicago is one of their newest office spaces, having acquired it after the acquisition of Welch Allyn in 2015. They want to make sure it's fully equipped with all the necessary systems they need for their operations.

Hill-Rom invests time and resources on evidence-based research to constantly create and refine programs and products backed up by all necessary information and protocols that meet the requirements of healthcare providers worldwide. Aside from product research, head office-based employees also work on devising arrangements to ensure employee safety, efficiency, and workplace productivity.

With all these important tasks happening in the headquarters, Hill-Rom didn't want to risk having confidentiality issues in their office space. Confidential conversations can unintentionally leak through walls, doors, and windows. The lack of speech privacy can put critical and confidential information at risk, which in turn can cost companies like Hill-Rom more than they imagine.

The MPS Acoustics Solution

MPS™ provides state of the art automated sound masking system to help organizations like Hill-Rom Holdings achieve the optimal level of speech privacy they need. The patented technology allows the system to adapt to specific masking zone area, size and characteristics, covering all necessary aspects of the office space.

The VoiceArrest™ sound masking system provides a non-disruptive background sound that covers the sound spectrum, making confidential conversations unintelligible to the unintended audience. Acoustic management with the VoiceArrest™ technology is a proven way to safeguard sensitive conversations.

The Result

With the VoiceArrest™ system, Hill-Rom was able to achieve their desired workspace privacy in all necessary areas in their new office space. Employees can work efficiently without worrying about confidentiality breaches and unintentional information leaks.

Hill-Rom worked and will continue working hard to provide their customers with high quality and innovative products for years to come. Their immense efforts start with their very own employees and their research and development duties.

“We are very satisfied with this installation,” Joseph Gentry, Hill-Rom Holdings representative said in a follow-up call. “We wanted to provide our employees the security and confidentiality they need in our new headquarters and MPS™ was a great help with that.”

“MPS™ will definitely be our first option for our future office acoustics needs,” Gentry added. “They are experts. They did a great job the first time and I’m sure they will continue doing so.”

